Using Overrides in G3 RMS

Overbooking Overrides

Use these questions to help you decide whether an Overbooking override is the best solution.

I disagree with the **overbooking decision** for an upcoming date.

What **overbooking setup** do you use?

Run of House

Review House Overbooking Help before overriding.

Room Type or Room Class

Is **high market compression** resulting in higher **cost of walk**?

Yes → Consider a **Cost of Walk override** to ensure that G3 RMS knows what you know about the market.

No

Do you expect **different wash** than the system does?

Yes → Consider a **Wash Override**. G3 RMS will optimize based on the knowledge that you share.

No

Are you concerned about overbooking for a **higher-priced Room Class**?

Yes → Review your **Wash for the higher-priced Room Class**. Overbooking is likely due to an equally high wash forecast, which is based on actual past wash.

No

Is this a **frequent or repeated** issue?

Yes → Review **Overbooking and Upgrade Path** setup to ensure it allows G3 RMS to optimize revenue. At least one Room Type in each Room Class should allow overbooking without restrictions.

No

Did you run **What If** for the override you're considering?

Yes → Do you know something the system **does not know**?

No or unsure → **Wait and monitor** the overbooking instead of overriding. You can override once you are more certain.

Yes → **Make the override** and **monitor** the decision as demand materializes. Use an **Overbooking Ceiling** override, which allows G3 RMS to adjust overbooking as conditions change.

No → Consider running **What If** to test the impact of your override before implementing it.